

# REPAIR INSTRUCTIONS

The following steps will determine if your vehicle has affected Ride Command software, and if a software update is required.

1. Is your vehicle equipped with a Ride Command display?

YES	NO
 <p data-bbox="388 829 574 856">Ride Command</p>	 <p data-bbox="1003 814 1352 871">I do not have Ride Command; PMX-P2 audio is not affected.</p>
<p data-bbox="365 900 597 928"><b>Proceed to Step 2.</b></p>	<p data-bbox="846 890 1511 947">Select <b>No Ride Command installed</b> from the drop-down of the submission form.</p>

2. An Over The Air update was sent to Ride Command+ vehicles on **08/10/2023**. Does the update banner appear when powering on your vehicle?

YES	NO
	
<p data-bbox="154 1373 813 1461"><b>Perform update.</b> Polaris will monitor and close the recall for you once you complete the update. No further action required.</p>	<p data-bbox="1062 1404 1292 1432"><b>Proceed to Step 3.</b></p>

3. Press the **Slingshot logo** at the top of the screen.

4. Press **All Settings** on the screen.

5. Do you have software SLS7AB.M32304A (APR 2023)?

YES	NO
	
<p>Vehicles with software SLS7AB.M32304A (APR 2023) require an update. <b>Proceed to Step 6.</b></p>	<p>Select <b>No Update</b> from the drop-down of the submission form.</p>

6. The following steps instruct how to perform a USB update. If you require a USB drive, contact Owner Connections through the Contact Us form. <https://slingshot.polaris.com/en-us/self-help/email>

7. Download the newest Software from the Ride Command Site:

<b>IMPORTANT</b>
<p>Inspect the USB drive for previous software downloads. If applicable, delete any previous software version before downloading the newest software.</p>

- US: <https://ridecommand.slingshot.polaris.com/en-us/app/display/PII-7-SLG/region/world/subregion/world/download/software/>

8. Select *Update Software*.

9. Select *Install Using USB Flash Drive*.

10. The downloaded file does not run or need to be opened on your computer; it only needs to be copied to a USB drive.

11. Save the update file to a 1gb or larger removable USB drive. FAT32 or exFAT format is supported. The download will not succeed if the drive is not properly formatted or is not large enough for the map package.

12. Plug the USB drive into your vehicle's USB port below the display, and turn on the display.

13. Press the **Slingshot logo** at the top of the screen, then press **All Settings**.

14. Press **General** from the tabs on the left.

15. Scroll down to **Update Software**.

16. Select the file you want to install. "Newest" will be automatically displayed next to the newest version detected on the USB drive.

17. The display will reboot and install the software.

18. Press the **Slingshot logo** at the top of the screen. Press all settings.

19. Press **All Settings**.

20. Verify the software is no longer SLS7AB.M32304A (APR 2023).

21. Select "Update Required and Performed" from the drop-down of the submission form.