



Polaris Industries Inc.
P.O. Box 47700
Medina, MN 55340-9960

IMPORTANT SAFETY RECALL

Subject: **509 for Polaris Tactical 2.0 Helmets**
PLEASE READ IMMEDIATELY

First Name Last Name
Address
City, State ZIP

Dear Polaris Customer,

We regret to inform you that 509 has issued a recall on Small and Medium size only 509 Tactical 2.0 helmets, 509 Tactical 2.0 helmets with Fidlock, and 509 for Polaris Tactical 2.0 helmets. Our records indicate that you own an affected Tactical 2.0 helmet. Please stop using the Tactical 2.0 helmet immediately.

509 has determined that Small and Medium size only 509 Tactical 2.0 helmets, 509 Tactical 2.0 helmets with Fidlock, and 509 for Polaris Tactical 2.0 helmets, which were manufactured in 2023, may not provide adequate impact protection in the event of a crash, posing an increased risk of head injury. Polaris has informed the Consumer Product Safety Commission about the issue.

What you should do:

Please stop using the Tactical 2.0 helmet immediately. Verify your helmet is affected using the Identifying an Affected Helmet information on [page 2](#). If affected, cut off both chin straps and take the required photos as instructed in the Destruction Procedure on [page 4](#). Next, contact our Polaris Owner Connections Department at 1-800-POLARIS (765-2747) for further instructions on a refund or credit.

If you no longer own this product, please contact Polaris and forward a copy of this notice to the current owner of the product, if known.

We are committed to building the best products possible and always work toward improving everyone's safety while riding. We sincerely apologize for the inconvenience and look forward to hearing from you soon.

Sincerely,

Polaris Parts, Garments, & Accessories

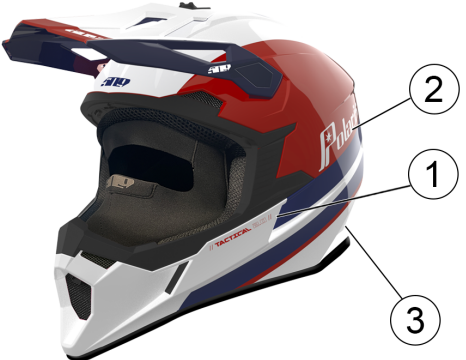
IDENTIFYING AN AFFECTED HELMET - 509 FOR POLARIS

To identify an affected 509 for Polaris Tactical 2.0 helmet, look for the following:

- Helmet is branded "Polaris" and "509".
- Helmet includes "Tactical 2.0" printed on it.
 - Retro (red/white/blue) helmets - "Tactical 2.0" will be printed on the helmet shell in the cheek area.
 - Blue, Black, Orange/Black/Gray - "Tactical 2.0" will be printed on the helmet shell on the upper front of the head area.
- Certification tag on the inside of the helmet with a manufacturing date within 2023.
- Size tag indicating "S" or "M" attached to the certification tag on the inside of the helmet.



Blue
2864542




Retro (Blue/Red/White)
2864541



Orange/Black/Gray
2862471



Black
2862468

① Tactical 2.0	<p>③ Certification Tag inside the helmet showing a manufacturing date within 2023, and size tag indicating "S" or "M".</p> 
② Polaris	

IDENTIFYING AN AFFECTED 509

To identify an affected 509 Tactical 2.0 helmet, look for the following:

- Helmet is branded "509".
- Helmet includes "Tactical 2.0" printed on it.
 - Black Ops (black/gray)- "Tactical 2.0" will be printed on the helmet shell in the lower neck area.
 - Racing Red (black/red) - "Tactical 2.0" will be printed on the helmet shell in the lower neck area.
 - Sharskin (blue/red) - "Tactical 2.0" will be printed on the helmet shell in the lower neck area.
 - Emerald (teal/black) - "Tactical 2.0" will be printed on the helmet shell in the lower neck area.
 - Orange (orange/black) - "Tactical 2.0" will be printed on the helmet visor.
 - Dusty Rose (pink/black), - "Tactical 2.0" will be printed on the helmet visor.
 - Storm Chaser (white/gray) - "Tactical 2.0" will be printed on the helmet shell in the lower neck area.
 - Black legacy (black)- "Tactical 2.0" will be printed on the helmet visor.
 - Black Gum (black/brown)- "Tactical 2.0" will be printed on the helmet visor.
- Certification tag on the inside of the helmet with a manufacturing date within 2023.
- Size tag indicating "S" or "M" attached to the certification tag on the inside of the helmet.



DESTRUCTION PROCEDURE

To properly destroy the affected helmet, cut the chin straps and get the required photos following these steps:

1. Turn the helmet over to access the chin straps.



2. Remove cheek pads to expose chin straps.



3. Locate the certification tag on the inside of the helmet and verify a manufacturing date within 2023, and the size tag indicating "S" or "M" is present to make sure the helmet is affected by this recall.



4. Cut straps in location as indicated.



- For Tactical 2.0 helmets with 509 branding only, send the photos to **support@ride509.com**