

**IMPORTANT SAFETY RECALL** 

Subject: **509 for Polaris Tactical 3.0 Helmets**PLEASE READ IMMEDIATELY

Polaris Industries Inc. P.O. Box 47700 Medina, MN 55340-9960

First Name Last Name Address City, State ZIP

#### Dear Polaris Customer.

We regret to inform you that 509 for Polaris has issued a recall on Tactical 3.0 helmets. Our records indicate that you own an affected Tactical 3.0 helmet. Please stop using the Tactical 3.0 helmet immediately.

509 has determined that 509 Tactical 3.0 helmets and 509 for Polaris Tactical 3.0 helmets (Youth, Mountain, and Trail helmets) fail to comply with some marked certification standards and may not provide sufficient protection in the event of a crash, posing a risk of head injury. Polaris has informed the Consumer Product Safety Commission about the issue.

#### What you should do:

Please stop using the Tactical 3.0 helmet immediately. Verify your helmet is affected using the Identifying an Affected Helmet information on page 2. If affected, cut off both chin straps and take required photo as instructed in the Destruction Procedure on page 3. Next, contact our Polaris Owner Connections Department at 1-800-POLARIS (765-2747) for further instructions on a refund, credit, or helmet replacement.

If you no longer own this product, please contact Polaris and forward a copy of this notice to the current owner of the product, if known.

We are committed to building the best products possible and always work toward improving everyone's safety while riding. We sincerely apologize for the inconvenience and look forward to hearing from you soon.

Sincerely,

Polaris Parts, Garments, & Accessories

# **IDENTIFYING AN AFFECTED HELMET**

To identify an affected 509 for Polaris Tactical 3.0 helmet, look for the following:

- · Helmet is branded "Polaris".
- Helmet includes "Tactical 3.0" printed on it.
  - Blue, Black, and Retro (red/white/blue) helmets "Tactical 3.0" will be printed on the helmet shell in the cheek area.
    Teal/Lime helmets "Tactical 3.0" will be printed on the helmet shell on the upper rear of the head area.
- · Certification tag on the chin strap begins with "06301125".



Teal/Lime 2865411 / 2865419 (Youth)



Blue 2865412 / 2865420 (Youth)





1 Tactical 3.0

Polaris



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# **DESTRUCTION PROCEDURE**

To properly destroy the affected helmet, cut the chin straps and get the required photo following these steps:

1. Turn the helmet over to access the chin straps.



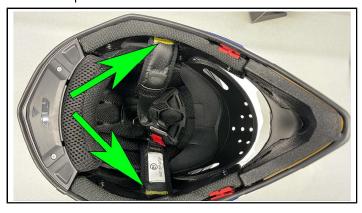
2. Remove cheek pads to expose chin straps.



3. Locate the certification tag and verify the number on strap to make sure the helmet is affected by this recall. The first 8 digits on this label read **06301125**.



4. Cut straps in location as indicated.



5. Take a photo capturing both straps cut from the helmet and clearly showing certification tag on strap.

### **IMPORTANT**

The certification tag must be clearly showing in the photo and is readable or you will be asked to retake it to receive a refund, credit, or helmet replacement.

